ACUMATICA INTERVIEW



DISTRIBUTION

Located in Orange County and operating for over 30 years, Dekra-Lite provides comprehensive holiday decorating services to corporations. Their work is designed to inspire a sense of magic in corporate spaces—for customers, employees, and employee families.

EBizCharge products:

Acumatica integration

Point-of-Sale

Online payment portal

Magento shopping cart integration

Dekra-Lite Simplifies Online Orders by Using EBizCharge



"...we could have went with a different solution, but [our accounting manager] chose the better one, so we're very happy with what we got."

> -EDDIE DE LA ROSA, Business Process Manager

How has the EBizCharge integration improved your workflow inside Acumatica?

Well, it's definitely helped with our website. That was a big help for us. It's helped with the security of the credit cards, with the sales people group, and obviously in our accounting group it's much easier to get cards charged and have those things situated at a much better pace than we had before.

What made you choose EBizCharge?

We looked at a couple solutions... Honestly, I thought we could have went with a different solution, but [our accounting manager] chose the better one, so we're very happy with what we got.

If you had to describe EBizCharge in one word, what would it be?

Fantastic.

(Continued on the back)

About EBizCharge

EBizCharge is a flexible payment gateway that integrates to over 50 leading ERPs and shopping carts. Accept payments in your ERP system, power your online store, and upload customer invoices to the online payment portal. EBizCharge also reduces transaction rates, saving your company money every month.





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How has your experience with the EBizCharge support team been?

Support is really good. It's easy to call and get someone on the phone right away... It runs seamless, so we really haven't had any issues or a need for support in a while.

What was it like before you started using EBizCharge?

Before EBiz, it was very difficult for us, especially... our online orders. We had a lot of issues with having to always call back customers with credit card problems. Cards didn't go through... things like that. That stuff has completely gone away 100% online... Other transactions are captured in the system... it just [makes] life easier, especially for our accounting group.

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-EDDIE DE LA ROSA,

Business Processor Manager



