



MANUFACTURING

Auburn Manufacturing produces advanced textiles and materials for extreme temperature work environments.

EBizCharge products:

Accounting software integration

Auburn Manufacturing Streamlines Accounts Receivables



"The software has really helped our customer service staff [and] saved us a lot of time. One of the best assets is that we don't have to store the credit card information ourselves."

-Joy Campbell

Accounting and IT Manager

"The software integration has helped Auburn Manufacturing tremendously. We no longer have to store the credit cards. Now when an order is taken and they are a credit card customer, the software will automatically bring up the customer's information and only display the last four numbers of the credit card. The card can then be preauthorized at that time so the order doesn't need to be put on a hold status and delay shipping.

One of my favorite things about the software is that when a credit card is preauthorized at billing, all we have to do is finalize the credit card payment and it automatically gets posted to accounts receivable. Also, when a customer calls in with a credit card payment, the software automatically brings up the customers information and what is due, and you just select what they want to pay.

The software has really helped our customer service staff [and] saved us a lot of time. One of the best assets is that we don't have to store the credit card information ourselves."

About EBizCharge

EBizCharge is a flexible payment gateway that integrates to over 50 leading ERPs and shopping carts. Accept payments in your ERP system, power your online store, and upload customer invoices to the online payment portal. EBizCharge also reduces transaction rates, saving your company money every month.